



# Annual Performance Report 2021 / 22

By: Acting Town Clerk/CEO

Happy Valley, Ezulwini

27<sup>th</sup> September 2022

# AGENDA

1. OPENING

2. COUNCIL CHAIRPERSON'S REPORT

- Audited Financial Statements 2021 / 2022

3. ANNUAL REPORT

- Annual Performance Report 2021 / 2022

4. CLOSING

# Vision

**“To provide a high quality residential, corporate, tourism friendly and green environment.”**

# Mission

**“To improve the quality of the life of the Ezulwini community through the provision of efficient services and infrastructure responsive to their needs.”**



# Strategic Objectives For The 2021/22 Financial Year

1. Provide Civic Services by 2024
2. Secure & own developable land
3. Develop more recreational activities
4. Internet of things
5. Efficient transport systems
6. High development

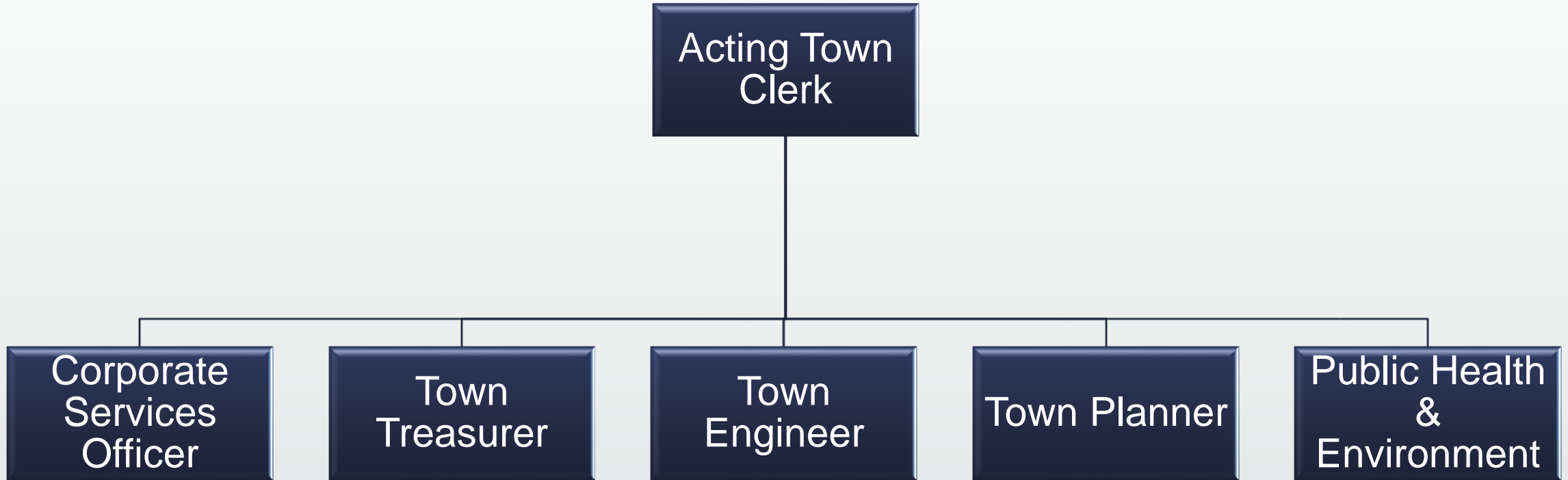
# Strategic Objectives For The 2021/22 Financial Year

7. Safe environment
8. Disaster preparedness
9. Improve staff performance
10. Improve legislation, management and policies
11. Diversify revenue sources
12. Cost containment

# Composition of Council

- Board Chairperson – **Cllr Bongile Mbingo (Ward 3)**
- Deputy Chairperson - **Cllr Miliswa Mamba- Mtshali (Ward 2)**
- Finance Committee Chairperson – **Cllr Sandile Dlamini (Ministerial appointee)**
- Finance Committee Member – **Cllr Dr Edmund Mazibuko (Ward 1)**
- Finance Committee Member – **Cllr Darron Raw (Ward 6)**
- Council Member – **Cllr Micheal Vincent (Ward 5)**
- Council Member – **Cllr Refiloe Mamogobo (Ministerial appointee)**
- Council Member – **Cllr Comfort Hlophe (Ward 4)**

# Composition of Management





# Public Health & Environment Department

- Activities carried out in the Department include: Public Health Protection, Waste Management, Nuisance Abatement, Food Safety Management and Pollution Prevention



# Public Health and Environment Department

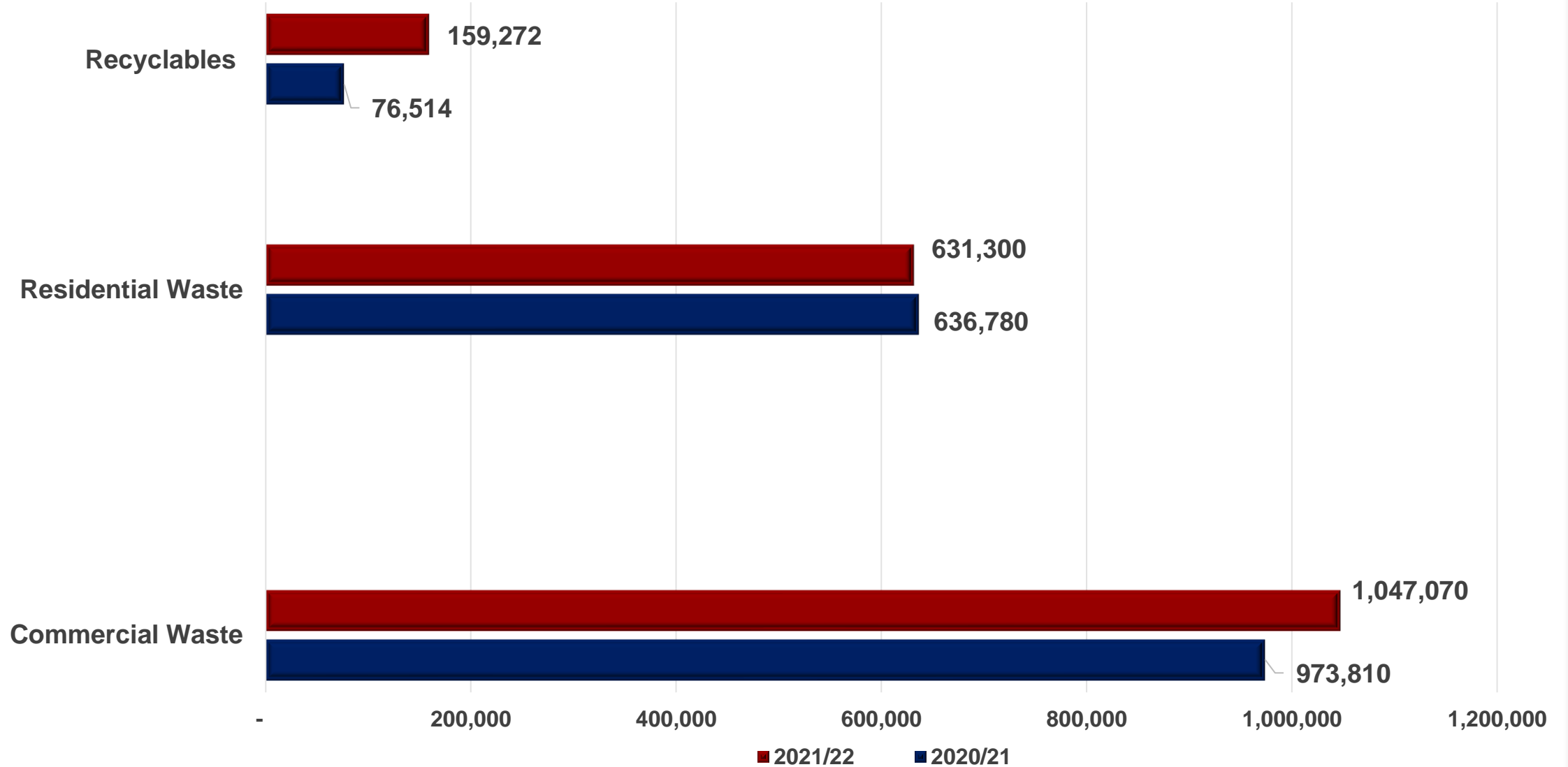
In the year under review the Department carried out the following;

1. Food Grading Inspections
2. Waste Management
3. Water Testing of rivers and boreholes
4. Rabies Campaign - Dogs and Cats Vaccinations
5. Food Safety and Hygiene Seminar
6. Clearing of Invasive Alien Species
7. Environmental Monitoring of Construction Projects

# Waste Management



Waste Quantities Collected In 2020/21 and 2021/22



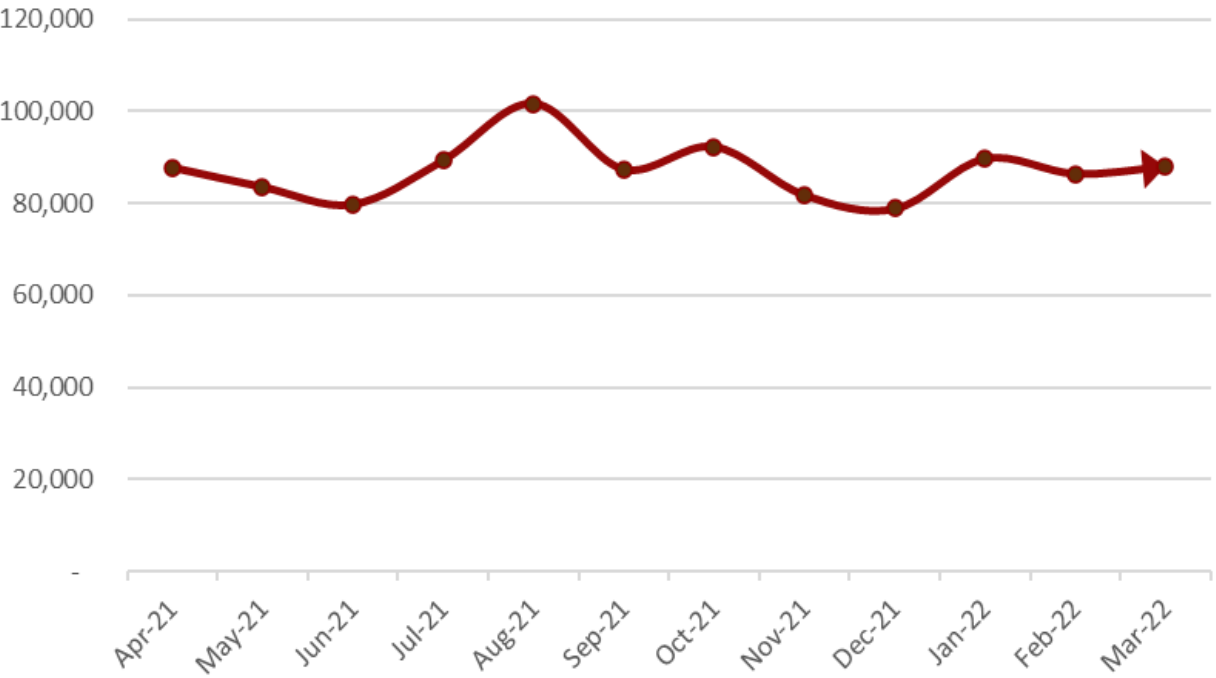
# Waste Management



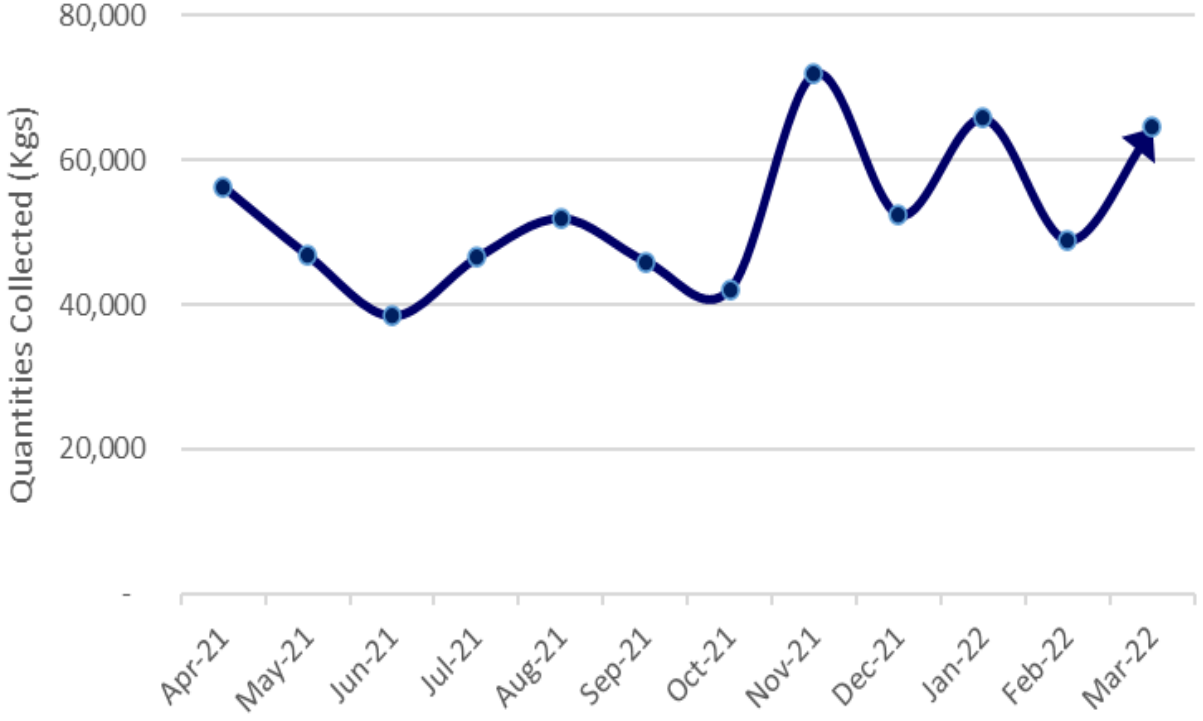
**Commercial Waste:** 1036.19 tons

**Residential Waste:** 631.3 tons

Annual Commercial Waste Collected 2021-22

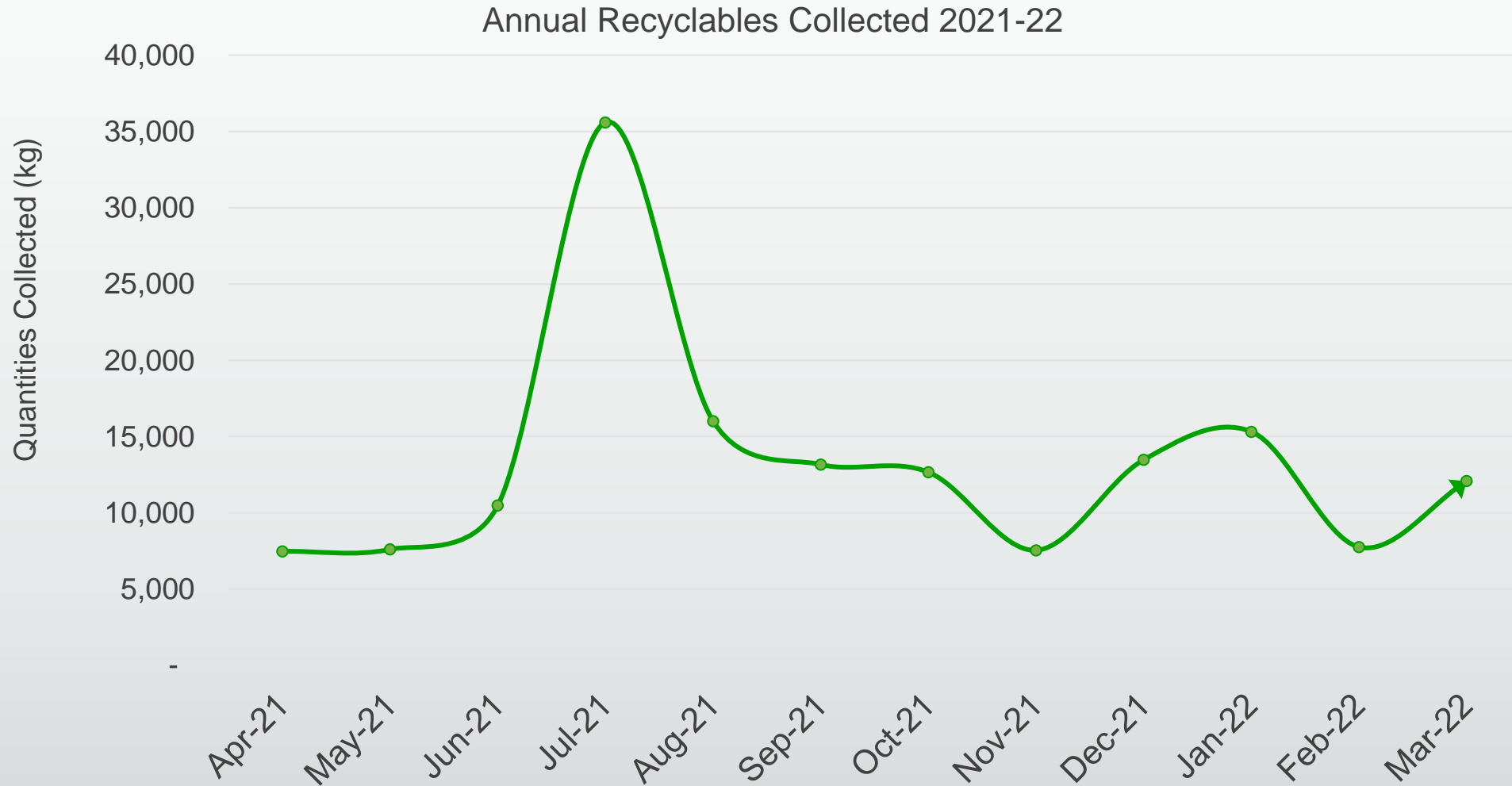


Annual Residential Waste Collected 2021-22



# Waste Management

**Recyclable Waste: 159.3 tons**



# Overgrown vacant plots

- The Office issued out individual property notices for clearing of vacant plots with overgrown vegetation.
- In addition, the Office published newspaper notices requesting property owners to clear their plots with overgrown vegetation
- Other platforms used to sensitise property owners include radio adverts and bulk SMS's
- Property owners are encouraged to clear their vacant properties



# Rabies Vaccination

The vaccination was conducted in collaboration with the Ministry of Agriculture's Veterinary Department

A total number of **seventy-two (72)** dogs, **three (3)** cats and **seventeen (17)** horses were vaccinated during this exercise.



# Food Safety and Hygiene Seminar



The Council facilitated a Food Handlers Seminar where they were trained on how to maintain the quality of food, minimize wastage and maintaining good hygienic practices within their food premises.

The half-day seminar was held at Mananga Centre, a total number of forty-nine (49) participants attended the seminar.

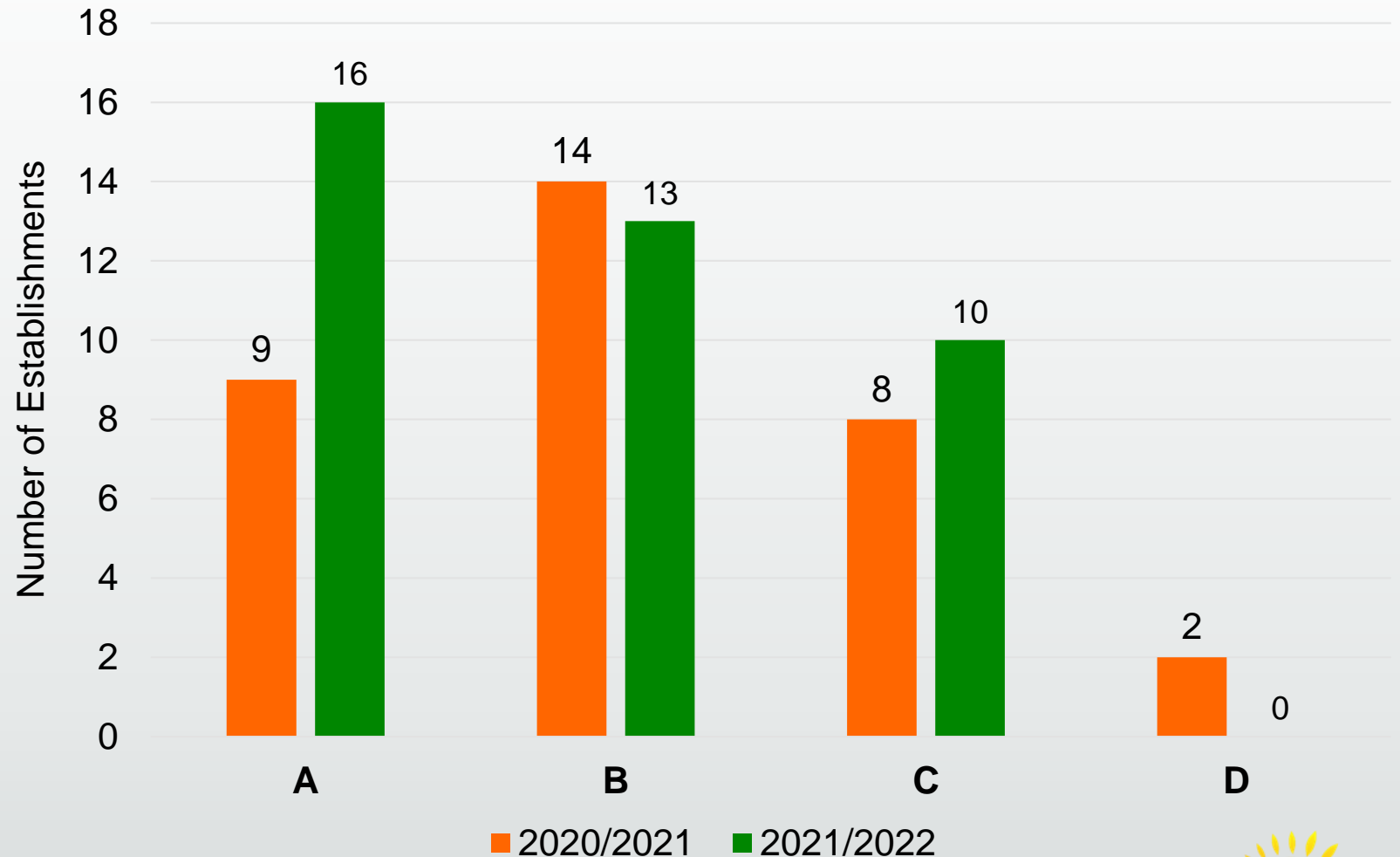


# Annual Food Grading

A total of thirty-nine (39) outlets were graded for the year under review.

On average more food establishments in Ezulwini obtained an A grade (90% and above) in this current year as opposed to last financial year.

ANNUAL FOOD GRADING 2020/21 and 2021/22





# Town Planning Department

Responsible for regulating land-use, management of parks and public open spaces, promoting local economic development and managing outdoor advertising



# Processed Land-Use Applications



Type of Application	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	Total
Special Consent Applications			2				2
Home Offices Application				6			6
Rezoning applications		1		1			2
Subdivisions			3	2		2	7
Human Settlements							
Variations						1	1
<b>Total</b>		<b>1</b>	<b>5</b>	<b>9</b>		<b>3</b>	<b>18</b>

# Local Economic Development

## Out of School Youth Entrepreneurship Program

- The Municipality collaborated with the Commonwealth Local Government Forum (CLGF) to provide entrepreneurship training for local youth
- The 6-months training was provided by Junior Achievement Eswatini
- 21 Ezulwini youth were trained, top 3 received capital funding, 18 formed a cooperative.



# In school Entrepreneurship Program

- The Municipality partnered with Junior Achievement Eswatini to support three schools in the Ezulwini valley to participate in a National schools' entrepreneurship program.
- This program provides learners the opportunity to run a dummy company while still in school.
- St Marys High school were runners up in the national competition- they developed a solar powered pouch to charge cell phones



# Promoting Local Businesses

- The Municipality in collaboration with Eswatini Tourism Authority hosted: Handcraft Expos & Garage sales to promote the informal trade sector
- The aim of the expos was to provide an opportunity for handcrafters and handcraft vendors to show-case their wares.



# Hosting of Customer Service Seminar

- The Municipality hosted a ***Creating a Customer Centric Town*** open lecture that was specifically designed for business managers and owner in Ezulwini town.
- The course aimed at aligning businesses with the Town's vision of a customer centric town that provides exceptional customer experiences to tourists both domestic and international.



# Parks and Open Public Spaces

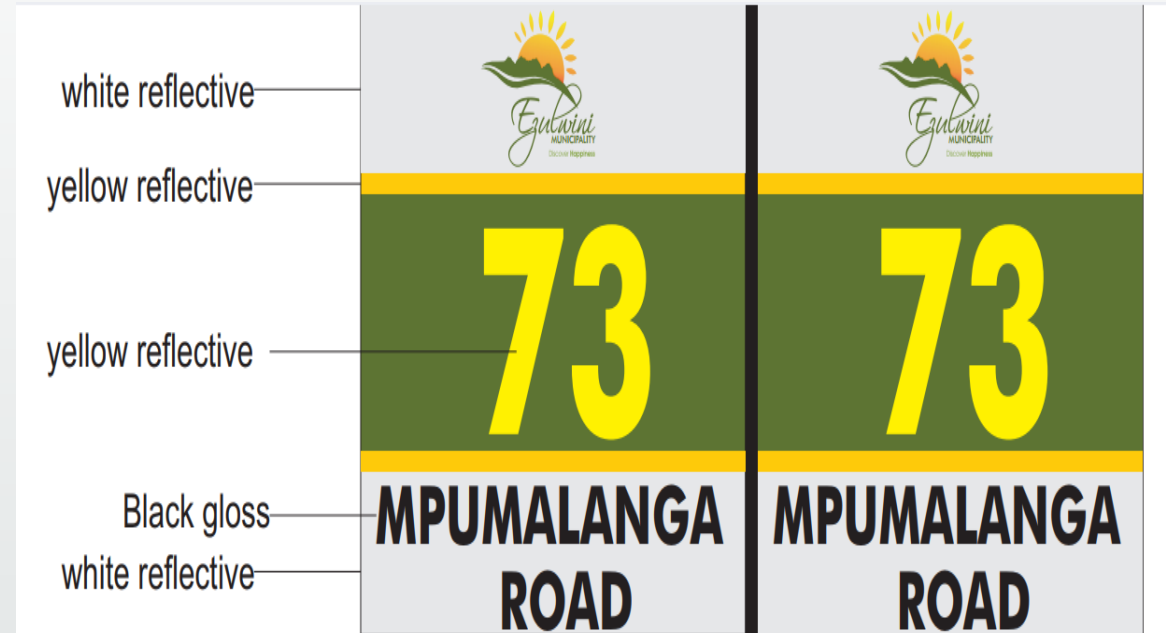
- The Municipality partnered with PELUM Eswatini, an NGO aimed at promoting domestic farming to establish an urban garden on Lot 38 Mountain view Township (3 Umntulwa Road) with an area of 11886 square metres





# Street Numbering Exercise

- Following finalising the street numbering exercise, the Office designed a uniform sign that is recommended for use throughout the Town.
- The designed sign had municipal colours and logo and was reflective.



# Public Works & Engineering Department



## Infrastructure Maintenance

The Department is responsible for the maintenance of all Council infrastructure in the urban area.

It is under this function that the department cleaned stormwater drains, replaced damaged road signs, rehabilitated raised pedestrian walkways, maintained potholes for the various roads within the urban area and regularly maintained streetlights in all main streets and townships.



# Public Works and Engineering Department

## Major Commercial Developments

- Eswatini Communications Commission Head Office



# Public Works and Engineering Department

## Major Commercial Developments

- FNB Head office



# Highlights of Works and Maintenance Activities

Location	Type of Work
Ezulwini Road reserve	Grass cutting/trimming of trees
Mantenga Drive	Installation of traffic calming speed humps
Ezulwini urban gravel roads	Re-gravelling and reshaping of dirt roads
Ezulwini Urban roads	Maintenance of street lights

# Pictures of the Highlights on Works and Maintenance



Installation of traffic calming speed humps

# Proposed Capital Improvement Projects

## Roads that need prioritisation for asphalt finish

- Twigg's Garden
- Distance – 431 m



# Proposed Capital Improvement Projects

## Roads that need prioritisation for asphalt finish

- Buhleni Road
- Distance – 711 m





# Proposed Capital Improvement Projects

## Roads that need prioritisation for asphalt finish

- Woodlands Loop
- Distance – 316 m



# STATUS ON ASPHALT FINISHED ROADS

- Ezulwini Urban area has a total of 64 roads
  - 54 roads are asphalt surfaced
  - 10 roads are gravel roads
  - As at March 31<sup>st</sup> ,2022 the status was 84% asphalt finished roads.

# Challenges

- Most roads are located in privately owned properties, i.e Dr Steven's Road, Tivakashi Street, Entsabeni Street
- MR103 Maintenance by the Ministry of Public Works and Transport

# Capital Improvement Projects

- Road improvement activities that need prioritisation for 2023/2024, these were submitted from the previous AGM;

Project	Status	Comments
Asphalt finished roads	Ongoing	Currently the Construction of Lonyoni Road is in progress
Walkways	Pending	To be covered by the Comprehensive Transport Plan
Installation of Street lights	Ongoing	Tendering
Improvements Stormwater drains	Pending	To develop a drainage master plan

# Public Works and Engineering Department

**To promote a Safe Environment in Ezulwini;**

- To promote Ezulwini to be a crime free destination
- Introduction of an Armed Response Unit in Ezulwini
- Pilot project from December 2021 to February 2022.
- The Armed Response Unit contact 76838579
- The residents were informed with this service through various media platforms i.e SMS, Ezulwini Municipality's Facebook page and the neighbourhood watch WhatsApp group.

# CORPORATE SERVICES DEPARTMENT

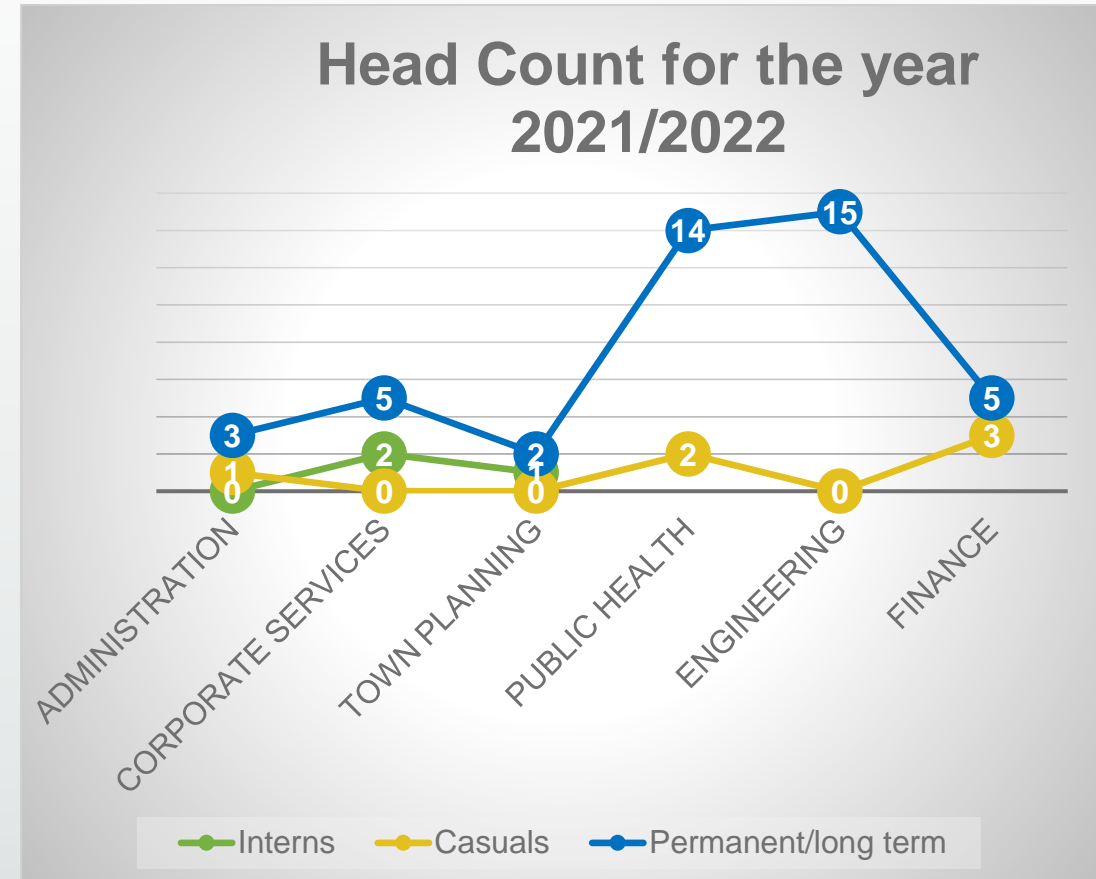
The Corporate Services Department is responsible for human resource developments with regards to talent sourcing, workforce planning, human resource policies, Training and Development, employee relations, benefits and compensation during the Financial Year 2021/2022.



# Staff Complement

The staff compliment slightly decreased from 46 to 44 employees.

- Permanent/long term staff employees (44)
- Temporal/casuals/short term employees (6)
- Interns (5)
- Internships provider (5)



# Training and Development

The Office continued to strengthen its internal career mobility activities to drive greater career development and retention of employees despite the COVID-19 restrictions.

- Fire marshal (3)
- First Aid (3)
- SHE reps (3)
- Sustainable Solid Waste Management for African cities. (1)
- ISO/IEC 17020:2012 Requirement, Implementation & Internal Auditing (1)



# AMICAALL

AMICAALL is an acronym for **Alliance of Mayors Initiative for Community Action on AIDS at The Local level**. The initiative, which works in a private-public partnership arrangement with Local Governments countrywide is housed under the auspices of the Municipality.



# Community Health Programs

- AMICAALL Office throughout the year implements and monitors community programs which include:
  - Home- Based Care,
  - HIV Prevention including Prevention from Mother To child HIV Transmission and Child Protection.
  - Implementation and monitoring is done through the help of 20 Program Volunteers who get involved in door to door visitations.

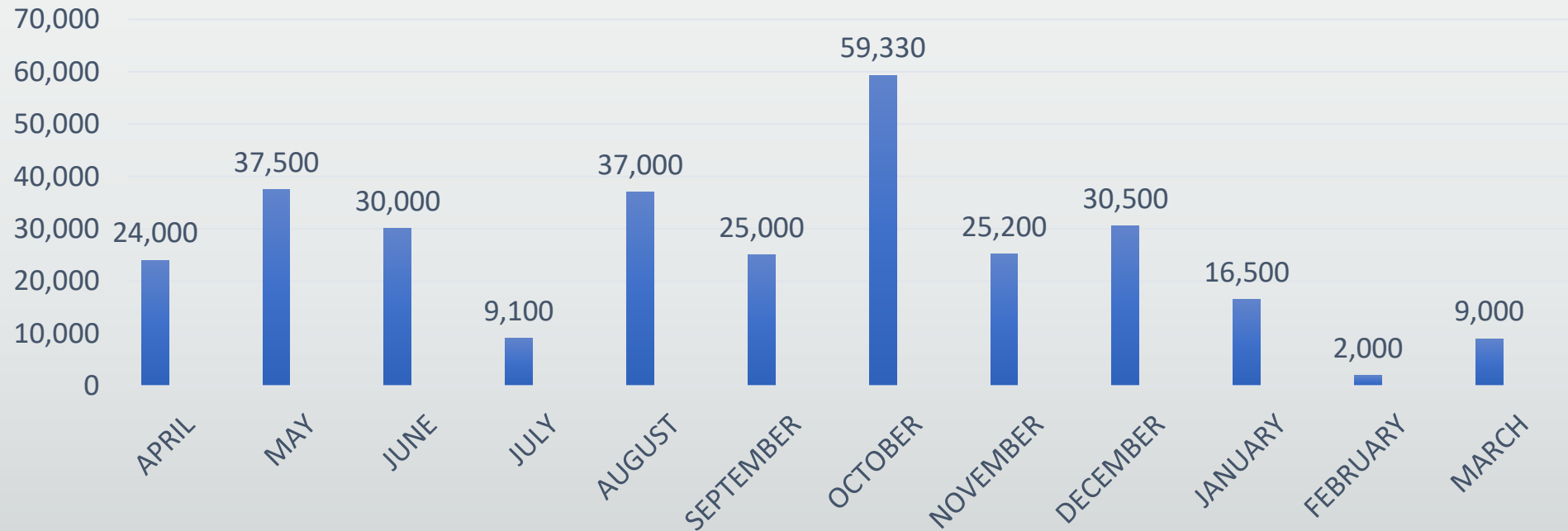
# Commemoration of Special Days

- Each year the AMICAALL Office mobilizes residents to participate in commemoration of different special days.
- **International Women's Day** was celebrated on **March 8<sup>th</sup>, 2022** around the world and is a day marked for recognizing the achievements of women. This is a movement that seeks to create action and build support for women's rights and their full participation in the economy, politics, community, and everyday life.
- **The theme for this year's IWD was #BreakTheBias.**
- An information desk was placed at the Corner Plaza Shopping Complex where members of the public were able to access information with regard to financial literacy, crime prevention and HIV prevention.

# Condom and Information, Education and Communication (IEC) Material Distribution

The Municipality distributed a total of 305 130 pieces of male condoms and 4,860 female condoms in strategic distribution outlets in Ezulwini.

Male condoms distributed in Ezulwini in 2021/2022 financial year



# The Breast Cancer Awareness Month Launch and Donation

- The Municipality, in collaboration with Eswatini Breast Cancer Network (EBCCN) and the Ministry of Health successfully held a launch of Breast Cancer Awareness Month, usually commemorated in October annually.
- The Municipality donated a sum of E50,000.00 to EBCCN to support the network in its endeavor to provide treatment, care and support to cancer patients in Ezulwini



# Key populations Training for Ezulwini Municipality Staff

- The AMICAALL Office conducted staff training on the Key Populations concept with the help of the Ministry of Health and partners like Voice of Our Voices.
- Key Populations are an integral part of society and their needs should inform our social and health programming hence the need to create health and social programs.



# Key Youth Programs

- The Municipality held a Youth Talent Show which attracted over two hundred (200) youth who also provided entertainment for the day featuring performances in music, dance and poetry.
- The winner was awarded a ticket for two to Johannesburg courtesy of SiyeSwatini TransMagnific.



# Ezulwini Menstrual and Mental Health Campaign 2021

- The 2021 Menstrual and Mental Health Campaign was held at The Gables on December 18<sup>th</sup>, 2021.
- This was done through a Talk Show themed ‘Tackling Menstrual and Mental Health Issues in the COVID -19 Era’
- Participants included the youth, Non-Governmental Organizations, health professionals and local health facilities providing Sexual Reproductive Health (SRH) services.





# Social Centres program

- Sifuna Kudlala Foundation, one of the Ezulwini Social Centers Garden project sponsors, donated a sum of E2,000.00 to Ezulwini Social Centre for the maintenance of the gardens.
- Each of the four (4) centres received E500.00 which was used to incentivize the volunteers responsible for the garden upkeep.



# Rehabilitation of Nyonyane Social Centre

- MTN Eswatini sponsored the rehabilitation of Nyonyane Social Centre with a sum of approximately **E20,000.00**.



# Social Centres program

- Social Centres Christmas Party Sponsored by Huawei Eswatini.
- The Municipality provided support to Social Centres namely; Somnjalose, Mvutjini, Nyonyane and Buka which benefitted 104 OVCs.



**CAPITAL  
IMPROVEMENT  
PROJECTS  
COMMITMENTS  
FROM 2020 TO  
DATE**

<b>Project</b>	<b>Status</b>
Procurement of Skip Bins	Completed
Land Acquisition	Ongoing
Lonyoni Road Upgrade	Ongoing
Solar Streetlight Installation	Ongoing
Mantenga Phase II, Ligugu street	Pending

# Operational Commitments from 2020 to date

Project	Status	Comments
Comprehensive Transport Plan	Ongoing	6 months project, from June - December
ISO 9001:2015 Implementation	Ongoing	Tender evaluation
Development of a Disaster Management Plan	ongoing	To be concluded end of October 2022

# 5 Year Strategic Objectives – Proposed Budget Guidelines

- BMD Government services available at Local Authority
- Own development land for PPPs development
- More recreational activities (cycling, yoga, hiking, theme parks etc)
- Crime index at 15%
- 80% customer satisfaction
- Unemployment rate for greater Ezulwini at not more than 25%
- Diversified sources of income (65% reliance on rates, increasing user fees)
- 80% asphalt finish roads with relevant road furniture



The End  
Siyabonga.

